Who is Involved
Leadership/Management, Governance

ROMA Module
Module 6: Observing Achievement of Results Using Outcome Scales and Matrices
Module 7: Managing Performance with the Logic Model

Organizational Standards
Standards: 4.1, 4.4, 6.5, 7.4, 7.5, 7.6, 8.1, 8.2, 8.3, 8.4, 8.5, 8.6, 8.7, 8.8, 8.9, 8.10, 8.11, 9.3, 9.4

Documents Required
Organizational Standards for CEEs
Performance appraisal
Completed audit
Agency-wide budget

Tools and Resources Available
TDHCA Expectations for Boards
Agency Strategic Plan
CAP Plan Requirements: CSBG Eligible Entities Webpage
* Evaluation of Case Management Services and TOP Program
* Performance Statement
Outcomes and program adjustments
Annual Survey
Organizational Standards Resources and Calendar
Organizational Standards Self-Assessment
Fiscal and Performance Dashboards

Strategic Questioning
Did we follow our Plan?
Did our agency meet the Organizational Standards?
Does the data show consistency?
Have I met the service, reporting and fiscal benchmarks appropriately? What changes are needed?
What have we learned?
What do we recommend?
What do we need to do differently?

Assessment
Monthly/Quarterly
* Performance and fiscal reports
Annually- Analysis of performance:
* staff, volunteers, resources, training
* pre/post assessment
* planned vs. implemented
* strengthen vs. abandon
Every 3 years - Community needs assessment:
* Qualitative and Quantitative Data