



# CEAP COVID-19 Waiver

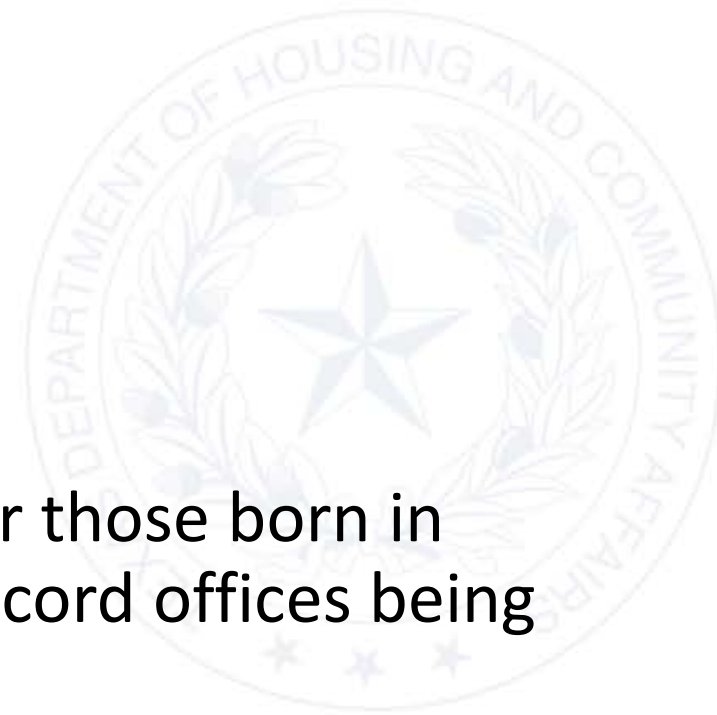
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April 6, 2020

# All Program Rules Remain

## Waiver for Unobtainable Citizenship Record

- This is ONLY regarding household status verification for those born in the US who cannot obtain their birth record, due to record offices being closed down from COVID-19.
  - Anyone who has a birth record, MUST provide it.
  - Individuals still must provide identification documents.
- Households may receive up to 4 months assistance for the time-frame of this waiver, which is April 7, 2020 through August 7, 2020.





## How does this work?

- Client applies during this waiver period and cannot obtain birth record due to COVID-19 closure of record offices.
- Client provides Identification and signs COVID-19 Self-Certification Form
- Document on HH Status Verification Form:

Household Member Name	U.S. Citizen (Born or Naturalized) or U.S. National	Qualified Alien	Documentation Provided for:	
	(Yes/No)	(Yes/No)	Citizenship/ Qualified Alien	Identification
John Smith	Yes	No	<b>COVID-19 Waiver</b>	<b>TX driver's license</b>

# Payment Determinations for this Waiver

(Not to exceed max benefit allowance)

## Client applies in April 2020

- April bill:
  - Payment #1: current bill, plus arrears, and may cover 2 fuel sources
- Using billing history, or ABM if history is inadequate:
  - Pledge
    - Payment #2- May bill
    - Payment #3- June bill
    - Payment #4- July bill

## Client applies in May 2020

- May bill:
  - Payment #1: current bill, plus arrears, and may cover 2 fuel sources
- Using billing history, or ABM if history is inadequate:
  - Pledge
    - Payment #2- June bill
    - Payment #3- July bill
    - Payment #4- August bill

# Payment Determinations for this Waiver

(Not to exceed max benefit allowance)

## Client applies in June 2020

- June bill:
  - Payment #1: current bill, plus arrears, and may cover 2 fuel sources
- Using billing history, or ABM is history is inadequate:
  - Pledge
    - Payment #2- July bill
    - Payment #3- August bill

## Client applies in July 2020

- July bill:
  - Payment #1: current bill, plus arrears, and may cover 2 fuel sources
- Using billing history, or ABM is history is inadequate:
  - Pledge
    - Payment #2- August bill

# Payment Determinations for this Waiver

(Not to exceed max benefit allowance)

## Client applies in by August 7, 2020

- August bill:
  - Payment #1: current bill, plus arrears, and may cover 2 fuel sources

## Client applies after August 7, 2020

- Client MUST provide birth record and identification

# To Receive Additional Assistance

(Not to exceed max benefit allowance)

- Clients must obtain and provide citizenship documentation for additional benefit determination





## TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

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