

Page 1. TDHCA CSBG ARRA Survey Introduction

The following survey has been developed to collect responses and general program information regarding the CSBG ARRA program from our CSBG eligible entities. Survey questions address, in part, areas such as program performance, program activity, success stories, program critiques, and general commentaries. The survey consists of 33 questions formatted as single answer responses, multiple choice and essay. The answers you provide will assist us in determining the impact of CSBG ARRA in Texas and will also identify the significant role the CSBG network represented in providing training, employment, and services to those individuals and families most in need within our communities. If photographs are available pertinent to your success stories, please submit photos separately to the attention of Aurora Carvajal at acarvaja@tdhca.state.tx.us.

The survey must be completed using the same computer and can be partially completed and accessed multiple times. Completed pages may be saved by clicking on "Next" at the bottom of the page. Please note that partially completed pages will not be saved. Using the link http://www.surveymonkey.com/s/TDHCA_CSBG_ARRA_Survey, the survey will re-open at your last saved page. You may use the "Previous" or "Next" page buttons at the bottom of the page to navigate survey pages however, you must answer mandatory questions (identified with an asterisk) to continue to the next question. Upon completion of the survey click "Done".

Thank you for taking the time to share your information and comments. If you have any questions, please contact Aurora Carvajal at (512) 475-1187 or acarvaja@tdhca.state.tx.us Please complete the TDHCA CSBG ARRA Survey by December 17, 2010.

Page 2. Organization Profile

1. Organization Profile

- a) Name of Your Organization:**
- b) Contract Period:**
- c) Amount of CSBG ARRA Contract Funds:**
- d) Name of Contact Person (person to call as a follow-up to the survey):**
- e) Contact Person Phone Number:**

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- 1. How were CSBG ARRA funds used? Check all the categories that apply:**
Employment/Training

**Energy Assistance Related
Economic Development
Emergency Services
Food Assistance
Capacity Building
Self-Sufficiency
Education
Transportation
Health Linkages
Housing**

2. What direct benefits (output or outcomes) resulted from the usage of CSBG ARRA funds? Check all that apply.

**Expansion of programs
Increase in the number of programs
Increase in the number of persons served
Increased collaboration
Increased employment
Increased training
Increased client services
Funding of a new program. Identify the program and describe the new program in the text box below.
Created new client services. Identify the new client services provided in the text box below.**

3. Were the CSBG ARRA funded programs, projects and/or services the same activity available under regular CSBG?

**Yes
No
If yes, briefly describe new activity.**

4. Were the CSBG ARRA funded programs, projects and/or services a new activity not offered under regular CSBG?

**Yes
No
If yes, briefly describe new activity.**

5. Did the income eligibility change from 125% to 200% of the poverty guidelines, increase or decrease the number of clients served?

**Increase
Decrease
No Change
Please provide an explanation of your response.**

6. Identify any new collaborative partnerships created to facilitate the delivery of services related to the ARRA program during the CSBG ARRA contract period.

Name of Collaborative Partnership Agency(s)

- 7. Of your collaborative partnerships, what was the nature of your collaboration?**
Memorandum of Understanding
Memorandum of Agreement
Two-Party Contract
Not Applicable
Other

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- 1. For the period August 2009 through September 2010, how many total participants were served under the CSBG ARRA program?**
- 2. For the period August 2009 through September 2010, how many total participants were served under the regular CSBG program?**
- 3. For the period August 2009 through September 2010, how many total participants were placed in on-the-job training under the CSBG ARRA program?**
- 4. For the period August 2009 through September 2010, how many total participants were placed in on-the-job training under the regular CSBG program?**
- 5. For the period August 2009 through September 2010, how many total participants were placed in permanent employment under the CSBG ARRA program?**
- 6. For the period August 2009 through September 2010, how many total participants were placed in permanent employment under the regular CSBG program?**
- 7. What was the number of employee jobs retained as a direct result of CSBG ARRA?**
- 8. What was the number of participants trained in a new skilled area?**
- 9. How many participants were placed in training and have found employment?**

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- 1. SUCCESS STORY: Describe a success story applicable to an individual client or family assisted by your organization with CSBG ARRA funds. Include:**
 - a. a description of the client;**
 - b. a description of the assistance needed;**
 - c. an explanation of the services provided;**
 - d. the impact or benefit to the client/family; and**
 - e. a description of the long term benefit. Include references to any press**

coverage and links to newspaper articles, videos, etc.
f. provide photographs under separate cover

2. Your success story relates to (check all that apply):

- Employment/Training
- Energy Assistance Related
- Economic Development
- Emergency Services
- Food Assistance
- Capacity Building
- Self-Sufficiency
- Education
- Transportation
- Health
- Linkages
- Housing
- Other

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3. SUCCESS STORY: Describe a success story related to CSBG/ARRA funds applicable to a group of clients, community or organization as a whole. Include references to any press coverage and links to newspaper articles, videos, etc. Provide photographs under separate cover.

4. Your success story relates to (check all that apply):

- Employment/Training
- Energy Assistance Related
- Economic Development
- Emergency Services
- Food Assistance
- Capacity Building
- Self-Sufficiency
- Education
- Transportation
- Health
- Linkages
- Housing
- Other

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1. Describe demonstration projects or any new innovative program funded with CSBG ARRA not previously provided at your agency. Also explain what factors made the program successful. Please provide photographs under separate cover.

2. Your success story relates to (check all that apply):

- Employment/Training

**Energy Assistance Related
Economic Development
Emergency Services
Food Assistance
Capacity Building
Self-Sufficiency
Education
Transportation
Health
Linkages
Housing
Other**

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1. What were the primary challenges to implementation of the CSBG ARRA program? (Check all that apply.)

**Start-up delays
Contract period too short
Lack of written guidance
Eligibility regulations
Insufficient CSBG ARRA contract funds
Local billing delays
Untimely budget amendments
Lack of information on allowable sample concepts
Excess communications/information requests
Insufficient time to report performance
Internal barriers or regulations (explain using Other textbox)**

2. What could TDHCA have done better to support the usage of CSBG ARRA funds?

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1. Describe insights gained or improvements made through administering the CSBG ARRA program. Example of topics: mobilizing resources, community meetings, communication, outreach, local support, intake, reporting, budgeting, etc.

2. If provided another opportunity for additional CSBG funding on the scale of the Recovery Act, what is the single most important lesson learned from CSBG ARRA?

3. What does your agency plan to do with the CSBG ARRA sponsored program?

**Continue with other funds
Close out the program
Other**

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1. Is there any portion of what occurred from the CSBG ARRA program that will remain or continue through the regular CSBG program (process improvements, new programs, etc.) Please explain.

2. What type of equipment was purchased using CSBG ARRA funds?

Agency vehicle

Health related van

Computers/computer related equipment

Audio/video equipment

Landscaping equipment

Did not purchase equipment with CSBG ARRA funds

Other

3. If the agency purchased equipment, what is the CSBG activity that will benefit from the ARRA funded purchase and how do you plan to use this equipment after the CSBG ARRA contract period?

4. How many projected participants will directly benefit annually from the agency purchased equipment?

5. Please feel free to add any additional comments related to CSBG ARRA.