TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

AUDIT AND FINANCE COMMITTEE MEETING

Capitol Extension Hearing Room E2.030 1100 Congress Avenue Austin, Texas 78701

September 1, 2022 9:30 a.m.

MEMBERS:

AJAY THOMAS, Chair LEO VASQUEZ, Member ANNA MARIA FARIAS, Member

> ON THE RECORD REPORTING (512) 450-0342

INDEX AGENDA ITEM PAGE 3 CALL TO ORDER ROLL CALL CERTIFICATION OF QUORUM ACTION ITEMS: ITEM 1: Presentation, discussion, and possible action to approve the Audit and Finance Committee Minutes Summary for March 10, and June 16, 2022 meetings 4 **REPORT ITEMS:** Presentation and discussion of the ITEM 1: follow up Internal Audit of Migrant Labor Housing Facilities Inspection Processes 5 ITEM 2: Presentation and discussion of Internal Audit of Information Technology (IT) Application Controls 12 ITEM 3: Report on the status of the Internal and External Audit activities 13 PUBLIC COMMENT ON MATTERS OTHER THAN ITEMS FOR WHICH THERE WERE POSTED AGENDA ITEMS EXECUTIVE SESSION OPEN SESSION ADJOURN

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1	PROCEEDINGS
1 2	9:36 a.m.
3	MR. THOMAS: Good morning, everybody. Welcome
4	to the September 1st meeting of the Audit and Finance
5	Committee. I want to take this opportunity to welcome a
6	new member to the Committee. Board member Ana Maria
7	Farias. Welcome to the Committee. Glad you are a member.
8	We will take a quick roll.
9	Ms. Farias.
10	MS. FARIAS: Here.
11	MR. THOMAS: Mr. Chairman.
12	MR. VASQUEZ: Here.
13	MR. THOMAS: Excellent. All members
14	represented.
15	Today's agenda, there are approval of two sets
16	of minutes from the previous meetings the Audit and
17	Finance Committee meetings that took place on June 16, and
18	also on March 10 of this year since we did not have a
19	quorum at the June meeting to approve those March minutes.
20	At the March meeting of the Audit and Finance
21	Committee, the State Auditor's Office presented as an
22	action item their report on the 2021 TDHCA financial
23	statements. The report was recommended for approval to the
24	full Board.
25	During that meeting, Mr. Scott, Director of our
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Internal Audit presented two report items. The internal
 audit of the information technology general controls and
 the internal audit of the previous participation review
 function at TDHCA, as well as a report on the status of the
 internal and external audit activities.

At the June 16 meeting of the Audit and Finance Committee, all agenda items were presented as report items, and the Committee did not vote on any items, since we did not have a quorum.

10 At that meeting, Mr. Joe Guevara, Director of Financial Administration presented the fiscal year 2023 11 12 operating budget and the fiscal year 2023 Housing Finance Division budget. Mr. Scott presented the Internal Audit 13 14 report of the physical inspection processes for TDHCA 15 funded properties and the Internal Audit report on the 16 Texas Home Ownership Program. He also provided an update 17 on internal and external audit activities.

18 The minutes are in your packets. May I have a19 motion to approve the minutes?

20 MR. VASQUEZ: So moved.

21 MS. FARIAS: Second.

22 MR. THOMAS: We have a motion made by Chairman 23 and second by Ms. Farias. All members voting, say aye.

(A chorus of ayes.)

25 MR. THOMAS: Opposed?

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1 (No response.) MR. THOMAS: The motion passes. Moving to our 2 3 report items. The first report item on today's agenda is 4 the presentation and discussion of the follow-up Internal 5 Audit of Migrant Labor Housing Facilities Inspection 6 Processes, and this will be presented by Mr. Scott. 7 MR. SCOTT: Thank you, Chairman. This audit was a continuation of the two audits we conducted in 2019. 8 9 Internal Audit review of TDHCA's licensing, inspection, and outreach for migrant labor housing, and follow up review of 10 the migrant labor housing. 11 Migrant labor housing inspection rated high on 12 13 the 2022 Annual Risk Assessment, due to legislative and public interest in this function. In addition, this 14 15 function has been moved under new management and a new division at TDHCA. There was also a new rule governing 16 17 this function. For this audit, we reviewed and evaluated the 18 19 new rule and changes that have taken place since our last 20 reviews of the program. We also visited a total of ten 21 housing facilities in different parts of Texas. The 22 housing facilities that we visited were a mix of apartment 23 complexes, single family homes, hotel and motel, and manufactured homes and trailers. 24 25 The condition of these facilities vary greatly ON THE RECORD REPORTING

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from one location to another. Some of the facilities were 1 2 in great shape, and seemed to be relatively new buildings. And some, such as one in South Texas, did not 3 seem to meet the safety standards, including smoke and fire 4 5 alarms, functioning fire extinguishers, and they had 6 exposed electric wires. 7 This specific facility was given a virtual inspection by TWC and received a Passing report. 8 The 9 applicant submitted TWC's report along with their selfcertificate form to TDHCA to obtain their license. 10 Based on our observation of the inspection and 11 12 licensing processes, and the conditions of some of the facilities that we visited we have made recommendations for 13 14 improvement. Management agreed to some of our 15 recommendations, and they accepted the risk on others, due to lack of financial resources. 16 17 So, that is my presentation on the migrant labor housing inspection audit. So, I will be happy to answer 18 19 any question there may be. 20 MR. THOMAS: Members have any questions? MR. VASQUEZ: I just sort of have a general 21 22 question. So, do you feel with numbers, locations or sites 23 that were able to review -- will that number go up next 24 year? 25 I take direction from you guys. MR. SCOTT: ON THE RECORD REPORTING (512) 450-0342

1 MR. VASQUEZ: Well, I mean, from the Department 2 folks who are actually doing the regular inspections; not 3 necessarily your audit of that process. MR. SCOTT: right now, that is being done under 4 5 an MOU with Manufactured Housing Division. And Wendy is 6 here. She is over the inspection processes for the tax 7 credit properties. 8 And at the last meeting, I did an audit of the 9 tax credit properties inspections. And I thought that our 10 review indicated that those were very well done. This one we do via MOU with Manufactured Housing 11 12 Division. And so they -- I guess I would need somebody 13 from management to answer that question. But, yes. 14 15 MR. WILKINSON: Bob Wilkinson, Executive 16 Director. Normally, I would have Homer come up. He 17 retired yesterday. MR. VASQUEZ: Yes. I know. 18 19 MR. WILKINSON: We -- I think it is 100 percent 20 inspection. It is not selective. It is just if they have an H-2A Visa with the Texas Workforce Commission, we take 21 22 that workforce inspection to where we are not double-23 inspecting everyone. 24 And otherwise we do inspect them. It is through 25 an MOU with the Manufactured Housing Division. The reason ON THE RECORD REPORTING (512) 450-0342

being they already had these inspectors that are inspecting the installation of manufactured housing all across the state, so they are already in these rural areas.

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And I believe they are asking for some more 4 5 money from us, and the number of inspections will go up 6 because the number of licensees will go up. There has been a huge explosion in the number of licensees, because 7 8 several years ago, before I was in this role, I guess the 9 TDHCA's program found TWC's program, which was obviously 10 very similar in their licensing for you know, migrant farmer housing. 11

And so it was an obvious list that should also be under state licensure, just looking at the statute. So I mean, it has gone up from 40-something to however many hundred now. I don't know if we will see that same rate of explosive growth, but it will increase.

MR. VASQUEZ: But, and again, I guess I am
hearkening back to times before. Yes. The Board members
of yore.

20 MR. SCOTT: I mean, it is true the number of 21 licensed facilities has increased greatly.

22 MR. VASQUEZ: Right. And I remember we went 23 through all this process to get the advertising out, for 24 lack of a better word. But the -- you are saying that it 25 is -- the sites are 100 percent inspected by --

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1	MR. SCOTT: By TWC or by Manufactured Housing
2	Division, you know, through an MOU with us. It is not like
3	tax credit properties where
4	MR. VASQUEZ: Right. Where it is just
5	MR. SCOTT: once every three years.
6	MR. VASQUEZ: Yes.
7	MR. SCOTT: Yes.
8	MR. VASQUEZ: Okay. Well, that is good to hear.
9	And you are saying what they are doing, their audit of
10	those inspections is
11	MR. SCOTT: Well, yes. We were doing an audit
12	to test the inspection processes. And you know, the ones
13	in Central Texas looked really good. Some of the other
14	ones, closer to the border, not so good, as far as one
15	of the ones we looked at had a virtual inspection done, and
16	we described in the report what we found. So, just, I
17	think, if we had some kind of quality assurance process in
18	place, when we get where we rely on these reports that
19	we get in from other agencies, that would help.
20	MR. VASQUEZ: Well, again, I just a couple of
21	years back, when this kind of first or came around last
22	time, even though we were not the ones specifically
23	designated to do the inspections, the physical
24	inspections
25	MR. SCOTT: Well, we are.
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MR. VASQUEZ: You know, we are, kind of. 1 Tt. comes back to us. So just having that monitoring, to make 2 3 sure that it is being done right. MR. WILKINSON: We work with the Workforce 4 5 Commission, probably through the Governor's Office, to fix 6 some of these issues. 7 MS. FARIAS: A quick question. The actual housing, whether manufactured or otherwise, are those owned 8 9 by Texans, or are they owned by someone from another state? 10 MR. WILKINSON: They would have to be licensed either way, whatever the homeownership structure. I would 11 12 imagine most of these are owned by Texans. 13 MR. SCOTT: Yes. Most of the ones we looked at 14 are owned by the farmers. 15 MS. FARIAS: Okay. 16 MR. THOMAS: A general question. Mr. Scott, in 17 your remarks and your report, you had stated that we made a series of recommendations to the audit. Some of those were 18 19 accepted, possibly implemented. But some of them, due to costs or for other 20 21 reasons were not. When you noted in the report that there 22 were some conditions that questioned safety standards or 23 other regulations, which ones weren't necessarily accepted? 24 And do we have the mechanism to follow back up at a later 25 time?

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1 MR. SCOTT: Again, going back to the model of 2 the tax credit properties that receive inspections, to supplement what they do, they have outsourced vendors that 3 4 do some of the inspections. So that might -- we were 5 thinking that might help with this program as well. 6 MR. WILKINSON: And we like using vendors. But 7 there is a rider that gives us, I think it is like 30 grand 8 a year to do this, run this program. 9 Where it is going to -- it just increased to 50, 10 or we are asking for 50 a year. But it is just not enough to really beef up what we can pay for inspection. 11 12 MR. VASQUEZ: Okay. MR. WILKINSON: It is kind of a money loser for 13 14 us, for the program right now. 15 MR. VASQUEZ: Sure. 16 MR. THOMAS: Very good. Any other questions 17 from members? 18 (No response.) 19 MR. THOMAS: Thank you, Mr. Scott. The next 20 report item is the presentation and discussion of internal audit of Information Technology (IT) application controls, 21 22 and this report will be presented by Mr. Scott as well. 23 MR. SCOTT: I thank you, Chairman. Okay. Yes, 24 the IT applications controls audit focused on similar areas 25 as the IT general controls audit, but at an application ON THE RECORD REPORTING (512) 450-0342

1 Application controls apply to systems, components, level. 2 processes, and data for a given technology application. Application controls were reviewed for selected 3 4 applications used by TDHCA and Manufactured Housing to 5 manage mission critical program and administrative data and 6 activity. Application controls are related specifically to 7 critical information systems, software programs that are 8 necessary for the accurate and proper processing of 9 critical business functions on the software. AIO 10 reviewed the IT applications controls in place at TDHCA and found that in general application controls are functioning 11 12 as designed. We made some recommendations for improvement and highlighted the Legislative Appropriations Request made 13 14 by TDHCA for the 2024, 2025 cycle. 15 We also noted that one of the critical Microsoft 16 programs that TDHCA relies upon, will not to be supported 17 by the vendor in 2025, and it would be completely retired in 2026. 18 19 MR. THOMAS: Thank you, Mr. Scott. Any questions from members on this report item? 20 21 (No response.) 22 MR. THOMAS: Very well. Thank you. And then 23 the last item on today's agenda is the report on the status 24 of Internal and External Audit activities. Mr. Scott is up 25 for this item as well.

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MR. SCOTT: Thank you, Chairman. On the 1 2 internal audit plan, we have started work on the Texas Rental Relief Program, procurement of administrative 3 contracts audit. And we'll be starting soon on the 4 5 follow-up audit of the manufactured housing inspection 6 process, as that is for the manufactured homes. With these two audits, our annual audit plan for 7 8 2022 will be completed. We have also started on our annual 9 risk assessment process. And we will be sharing with the Committee and the Board in the next few weeks the process 10 and the spreadsheet. 11 12 And we'll ask for input from the Board, management, and State Auditor Office, and so forth. 13 We 14 plan to present the proposed 2023 internal audit annual 15 work plan at the December meeting of the Audit and Finance 16 Committee. 17 On the external audit side, the State Auditor's Office is conducting their annual audit of the TDHCA 18 19 financial statements as part of the statewide audit and 20 also their audit of the revenue bond program, which they do in accordance with the Public Investment Act. 21 22 CliftonLarsonAllen is conducting the federal compliance 23 portion of the statewide audit. 24 And that is my presentation on the audit plan and external audits. I would be happy to answer any 25 ON THE RECORD REPORTING (512) 450-0342

1 questions there may be. 2 Thank you, Mr. Scott. Any MR. THOMAS: 3 questions from members? MR. VASQUEZ: A little bit of a question here. 4 5 MR. THOMAS: Mr. Vasquez. 6 MR. VASQUEZ: Where does it -- is this an 7 internal or external audit, when the reviews of the results 8 for the rent relief program that is basically shut down or 9 closing down now? And then the homeowners assistance, who 10 is reviewing those? That is a good question. Okay. 11 MR. SCOTT: So as Chief Audit Executive, according to the standards, I am 12 required to determine that external audits are sufficient 13 14 and so forth. 15 Right now, the CliftonLarsonAllen, they are doing the statewide audit. Their audit follows specific 16 17 federal compliance requirements that they need to test. And then the state auditor is doing some work in this 18 19 regard. So I would like to rely as much as possible on 20 the external audits to make sure that the risk that were 21 22 identified in the annual risk assessment are covered. 23 MR. VASQUEZ: So do you feel comfortable that 24 those two programs specifically are getting enough eyes on 25 them to see whether the processes works, and then the end ON THE RECORD REPORTING (512) 450-0342

results, what fraud in the programs by outsiders that tried 1 2 to get extra payments? 3 MR. SCOTT: Okay. 4 MR. VASQUEZ: Who is looking at that? 5 MR. SCOTT: Okay. So the fraud is mainly being 6 looked at by the State Auditor's Office Special 7 Investigations Unit and the Federal Office of Inspector 8 General. 9 They also have contracted -- the program has 10 contracted with Deloitte to do quality assurance work. I 11 hope that answers your question. MR. VASQUEZ: Okay. So those organizations are. 12 13 We are not doing that. 14 MR. SCOTT: We are trying to get as much help as 15 possible. 16 MR. WILKINSON: We are doing it in conjunction 17 with our internal audit as well. MR. SCOTT: Yes. Internal Audit is working on 18 19 it, too. 20 MR. VASQUEZ: Okay. Thanks. 21 MR. THOMAS: Very good. Any other questions for 22 Mr. Scott on this report item? 23 (No response.) MR. THOMAS: If there no more questions, then 24 that concludes today's meeting. Thank you everybody for 25 ON THE RECORD REPORTING (512) 450-0342

		16
1	attending. The meeting is officially adjourned at 9:54	
2	a.m.	
3	(Whereupon, at 9:54 a.m., the meeting was	
4	concluded.)	
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1 2	CERTIFICATE
3	MEETING OF: TDHCA Board Audit & Finance Committee
4	LOCATION: Austin, Texas
5	DATE: September 1, 2022
6	I do hereby certify that the foregoing pages,
7	numbers 1 through 17, inclusive, are the true, accurate,
8	and complete transcript prepared from the verbal recording
9	made by electronic recording by Elizabeth Stoddard before
10	the Texas Department of Housing and Community Affairs.
11 12 13 14 15 16 17 18 20 21 22 23 24 25	DATE: September 9, 2022 <u>/s/ Carol Bourgeois</u> (Transcriber) On the Record Reporting 7703 N. Lamar Blvd., #515 Austin, Texas 78752
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