

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

AUDIT COMMITTEE

Auditorium  
Capitol Extension  
1400 Congress  
Austin, Texas

November 14, 2002  
8:30 a.m.

COMMITTEE MEMBERS:

Vidal Gonzalez, Chair  
Elizabeth Anderson  
Shadrick Bogany

STAFF:

Edwina Carrington, Executive Director

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P R O C E E D I N G S

1  
2 MR. GONZALEZ: We'll call the Audit Committee  
3 meeting to order. Start off with the roll call. Beth  
4 Anderson?

5 MS. ANDERSON: Here.

6 MR. GONZALEZ: Shad Bogany,

7 MR. BOGANY: Here.

8 MR. GONZALEZ: Vidal Gonzalez. All members are  
9 present. We'll go to Item Number I, the presentation,  
10 discussion, and possible approval of minutes of the Audit  
11 Committee meeting of October 10, 2002.

12 MS. ANDERSON: I move approval of the minutes.

13 MR. BOGANY: Second.

14 MR. GONZALEZ: We have a motion. We have a  
15 second. All those in favor?

16 (A chorus of ayes.)

17 MR. GONZALEZ: All opposed?

18 (No response.)

19 MR. GONZALEZ: Motion carries. We'll go on Mr.  
20 David Gaines for Item II, presentation and discussion on  
21 status report.

22 MR. GAINES: Good morning, Chairman, members of  
23 the board --

24 MR. GONZALEZ: Good morning.

1 MR. GAINES: -- Ms. Carrington. And, if I may,  
2 did we want to open it for any possible public comment?  
3 Is that something you want to --

4 MR. GONZALEZ: Sure.

5 MR. GAINES: -- do?

6 MS. DELORES: We don't have any.

7 MR. GAINES: Okay. I'm sorry. I knew there was  
8 something you wanted to emphasize going forward. If you  
9 would, please -- if you'll turn to your first agenda item  
10 it's the status of the Central Database Project --  
11 immediately following the minutes from the October  
12 meeting.

13 This meeting that's been provided is very  
14 similar to that provided to you in the September meeting.

15 As mentioned at that meeting, our goal is to provide  
16 standardized information that facilitates your review and  
17 provides you the information you need to assess the status  
18 of the project.

19 If you will, the first page of the status  
20 report is just a cover page, if you will. And it's the  
21 overview, discusses the contents. It's going to include  
22 the overview, the summary plans, status, which is  
23 supported by a certain detail that we'll discuss, and then  
24 the status of funds.

1           Following that page is the overview page. And  
2 on the back side of that page is summary of the business  
3 goals and benefits with a brief description as to how the  
4 major milestones and targets are being established.

5           This is the same information that's been  
6 previously provided to you and continues to be as a  
7 convenience until that point in time when you all say,  
8 We've acknowledged that; don't give it to us anymore.

9           Immediately following that is the overview  
10 information, the summary plan status, with the current  
11 status of each module, a description of each module, and  
12 the associated capital cost to date.

13           And so on the back page of that cover sheet is  
14 the first page of the report. And the first two modules  
15 that are listed are the Compliance Monitoring and Tracking  
16 System, or CMTS module, and the Fund Allocation and  
17 Contract module. Detailed plans supporting most phases of  
18 these modules follow the summary plan, and I'd like to  
19 discuss those momentarily.

20           There's been no significant changes from that  
21 previously reported to you on the following modules,  
22 beginning with the Application module through the  
23 remaining modules on the summary page.

24           An asterisk has been added to these modules

1 that's explained at the bottom of the page. It basically  
2 is that the detailed plans identifying the tasks and  
3 resources for these modules is pending.

4 And the team's goal is to develop the detailed  
5 plans for each of these modules as the design  
6 specifications of the system are finalized and approved.  
7 So as the design's approved, then the detailed plans for  
8 the remaining portions of the project will be developed,  
9 which is really the first point in time you have a clear  
10 enough picture to do that.

11 So, accordingly, if there are asterisks those  
12 beginning start dates are very tentative and most likely  
13 will be changing in the future. They are based on what  
14 the project team believes may be reasonable goals to  
15 strive for.

16 We dropped one of the modules from that  
17 previously provided to you in the September meeting. That  
18 is the Low Income Housing Tax Credit Contact Log. And  
19 this was an application being developed for the logging  
20 and recording of communication of the information coming  
21 into the Low Income Housing Tax Credit Program. This was  
22 a 322 -- Senate Bill 322, or Sunset, requirement.

23 It was decided that this particular module is  
24 not really a component of the central database. It had

1 previously been included because it was an Oracle-based  
2 application. However, as we really started rolling up our  
3 sleeves and looking at it closer, the application's a  
4 standalone and it's not really appropriately classified as  
5 part of the Central Database Project.

6           If there's no questions so far I'll backtrack  
7 to the first two modules, the Compliance Monitoring  
8 Tracking System and Fund Allocation module and go into a  
9 little bit further detail on those. These modules are  
10 where the project team's currently spending their time.  
11 I'd like to discuss just -- and focus on significant  
12 changes from prior reports and the status updates.

13           So, since our last report, September 2002, on  
14 the Compliance Monitoring Tracking System module there's  
15 been changes in the planned finish dates. The end date  
16 for the development has extended from October 31, 2002,  
17 until November 19, 2002. And this is due to having a  
18 clear accounting of the remaining have-to enhancements and  
19 bug fixes to the Compliance System that were identified  
20 during acceptance testing and summarized -- and  
21 specifically identified since the September meeting. The  
22 work involved in addressing these enhancements and bug  
23 fixes were not previously considered in the September  
24 report.

1           The functional planning and development dates  
2 have extended from December 31, '02, to October 31, '03 --  
3 2003 -- which is an additional ten months. Now, this  
4 significant change was the result of a couple of things.  
5 We've reclassified the gathering and entry of program  
6 data -- that's not -- that has not been previously  
7 automated from the industry rollout phase, the next phase  
8 of the project to this phase. So we took it out of the  
9 next phase, put it in this phase, and that pushed back  
10 that phase ten months.

11           This entry -- gathering and entry of data  
12 includes gathering data for the HOME Program, the Housing  
13 Trust Fund, the Multifamily Bond, and the Low Income  
14 Housing Tax Credit Program.

15           Gathering and entering the data for the Housing  
16 Trust Fund, HOME, and Multifamily Bond Programs is  
17 expected to be completed by March 2003 -- the end of March  
18 2003. It's gathering the data for the Tax Credit Program  
19 and getting that data entered that pushes this back  
20 another six months.

21           And this time estimate is based on 1,200  
22 properties. We're taking one-half day per property to get  
23 this data entered, with six employees working 70 percent  
24 of the time. Now, while the staff is fairly confident



1 with these estimates and the time required, the resources  
2 or specific individuals necessary to perform this work  
3 have not been specifically identified or committed, of  
4 course.

5 Now, Ms. Carrington and I have generally  
6 discussed this issue, and it's hoped that the FTEs will be  
7 identified as the Department works through the  
8 reorganization. To stay on this current time line we  
9 would need to have those resources identified and ready to  
10 go by the first of April.

11 The industry rollout phase of this project, the  
12 third line on line 4 of your summary report, has changed  
13 from August 31, 2005, to November 3, 2003, which is  
14 approximately 22 months sooner than we had previously  
15 reported to you in the September meeting.

16 And this change has resulted because of  
17 reclassifying that data entry -- gathering and entry of  
18 data that I just spoke of and how the Department -- how  
19 the project team is defining completion of the industry  
20 rollout.

21 The August 31, 2005, date anticipated having  
22 all the multifamily business partners on the system and  
23 actually entering their tenant and unit information as  
24 required. The November 3, 2003, date relates to having a

1 proven tested system available for the business partners,  
2 instructions and tools available -- and that's sitting  
3 there waiting for them to get their data online.

4 Now, as they do that, most presumably during  
5 their regular reporting cycles they'll take efforts of the  
6 Department to make sure they're set up properly. This  
7 could easily extend into 2005 because of their reporting  
8 cycles and will be available -- the system will be  
9 available -- currently planned, November '03 to do that.

10 The detailed plans and tasks, resources  
11 necessary, the target dates at the detailed tasks level to  
12 accomplish this follows the summary report in your board  
13 materials.

14 Are there any questions relating to the  
15 Compliance module? (No response.)

16 Okay. In that case let's move on to the Fund  
17 Allocation Contract module. The development date's been  
18 extended a couple of months -- completion of the  
19 development has been extended a couple of months to  
20 January 15 -- from January 15, 2003, to March 28, 2003.  
21 And the functional planning and deployment date has  
22 extended two weeks until April 14, '03.

23 And these extensions relate primarily to the  
24 identification of additional have-to enhancements and bug

1 fixes for the compliance system that I just spoke of. To  
2 address those it kind of had the cascading effect and took  
3 the resources of the team pushing these areas back as  
4 well.

5 And the system design -- going into the  
6 details, taking approximately a month longer than last  
7 reported due to additional requirements that have been  
8 identified relating to compliance monitoring and single  
9 audit requirements that are part of this module.

10 Up until -- up through the last report the work  
11 had been at the individual program levels. And upon  
12 confirming those requirements and confirming that design  
13 work we started bringing in cross-cutting areas. And as  
14 that happened from the compliance division these  
15 additional considerations were brought to the table.

16 Additionally, there was some additional design  
17 work relating to the Community Affairs Programs that was  
18 not factored into the last time line. That has since been  
19 identified.

20 Generally, as I was speaking of earlier, a  
21 reasonable estimate of time is not possible until the  
22 design work's complete. And also all of the design work  
23 for this particular module is currently not complete. The  
24 technical team believes that it's substantially complete

1 enough to have fairly good confidence in the  
2 reasonableness of these estimates for the development  
3 phase of the project.

4 And the detailed plans and specific tasks and  
5 resources -- target dates for the development portion of  
6 this phase of the project -- this module -- follow in your  
7 board book as well.

8 The second phase of this module, the function  
9 and planning -- the functional planning and deployment  
10 module probably should have been asterisked, meaning that  
11 the detailed plans identified and the necessary task and  
12 resources are still pending.

13 While the detailed plans for data scrubbing  
14 have been developed -- and the project team are working on  
15 data scrubbing as we speak -- and the detailed plans for  
16 the data scrubbing follow this summary report, the  
17 detailed plans for the other major functional milestones  
18 have not been developed, again, in large part because a  
19 dependency that's been defined for development of the  
20 detailed plans is completion of the design work.

21 And, again, while the design work is not fully  
22 completed at this point, the functional team, working with  
23 the technical team, feel like the design's far enough  
24 along to where they're currently underway in developing

1 those detailed plans for the remaining portions of the  
2 functional plan and anticipate they're going to be able to  
3 complete that by the end of November.

4           Having said that, I believe that the functional  
5 user team also needs to revisit their detailed plans for  
6 the data scrubbing that they're currently working on. The  
7 estimates provided for these detailed plans were based on  
8 the information provided by the program areas and assume  
9 they'll be gathering and entering data for various dates,  
10 depending on the program, and various conditions, such as  
11 year 2000 and unexpired contracts for the HOME Program,  
12 since 1998 for Energy Assistance Program, since 2000 plus  
13 all current contracts for the Community Services Programs.

14           Now, while these dates may be adequate for the  
15 particular programs, there's cross-cutting areas within  
16 the Department that does not believe it's adequate.  
17 Those -- these plans were based on those dates. As the  
18 cross-cutting areas have had more of an opportunity to  
19 review these dates they're saying, Now, wait a minute. We  
20 need to go back, in many instances it's believed, since  
21 inception of the program.

22           Well, so we're talking about possibly a  
23 significant cost doing that work. And so we're currently  
24 in the process of trying to assess what is the cost of

1 going back since inception of the programs, and what kind  
2 of benefit is -- are these cross-cutting areas going to  
3 actually derive from this. Why is this entirely  
4 necessary? That decision is still pending. And, to the  
5 extent we start pushing back on the historical data, that  
6 will affect that time line also for data scrubbing.

7 MS. ANDERSON: May I ask a question?

8 MR. GONZALEZ: Yes.

9 MR. GAINES: Yes, ma'am.

10 MS. ANDERSON: And I don't know if this is David  
11 or Edwina to answer this question. But, in sort of a  
12 commercial practice when you do a big system conversion  
13 frequently you do not convert all the history. And so I  
14 guess my question would be what are the uses of the  
15 historical data, and as part of this evaluation project  
16 are we considering how we might, you know, spit off a CD  
17 off the Legacy System or something so that you could -- I  
18 mean, how often do we need that historical data either for  
19 the Legislature or whatever.

20 MR. GAINES: And since I've kind of been working  
21 on that a little bit I might be the best person to  
22 respond. That is what we're working on. How often is  
23 this information requested? That's one of the common  
24 reasons we need it. Well, because Legislatures ask for

1 it. Well, how often do they ask for it? What's involved  
2 to do it manually?

3 MS. ANDERSON: Right.

4 MR. GAINES: Is -- which Legislature maybe is a  
5 relevant question.

6 MS. ANDERSON: Right.

7 MR. GAINES: So --

8 MR. CARRINGTON: How far do you go?

9 MR. GAINES: But probably not. But that's a  
10 common response to why we need to go back. Another reason  
11 being for any open properties that are currently in the  
12 affordability period that maybe extend since the inception  
13 of the program for a number of years, as you know. Any of  
14 the properties that are under affordability period  
15 compliance division feels like they need to go back and  
16 get that data entered as far as the property owners, the  
17 types of properties, the set aside requirements -- that  
18 kind of information for their compliance testing going  
19 forward.

20 In those instances maybe we can zero in on  
21 particular fields to go all the way back for. We've  
22 discussed -- as you were suggesting, Hey, this is what  
23 we're entering, kind of where we're at today -- open  
24 contracts -- going forward with that. And then as we need

1 this additional information on a particular project that  
2 we're doing a compliance review on -- as we need this  
3 information go back and pick it up.

4 Another circumstance is HOME is planning on  
5 addressing unexpired contracts. That doesn't necessarily  
6 mean closed contracts. So there's some closed contracts  
7 back in history. Well, maybe an answer and alternative is  
8 to, as we close a contract, enter that relevant data for  
9 that contract. So we're looking at all that.

10 MS. ANDERSON: As you look at cost benefit I  
11 think you have to consider not only the cost benefit --  
12 you know, providing information to the Legislature or  
13 whoever needs it -- but also the costs associated with the  
14 distraction of putting all that historical data in and  
15 what impact does that have on other priorities at the  
16 agency, whether it's, you know, the future modules that we  
17 haven't started defining functional requirements for.

18 And I know you're faced with a dilemma, but I  
19 would -- and I trust your judgment and that of your  
20 colleagues to be -- to do what we need to do, but to be  
21 very practical in how we do it. Because if we devote a  
22 lot of resources to doing a lot of historical information  
23 that's only rarely used, for example, it's going to divert  
24 you from things that -- from completion of the rest of



1 this effort that's so important to our future.

2 MR. GAINES: Where I'm at right now is having  
3 the cross-cutting areas that want to go all the way back  
4 convince me, number one, it's necessary. And, number two,  
5 I'm not going to trust my judgment, because if they  
6 convince me then I'm going to bring it to the executive  
7 director and possibly go in and say, This is what it's  
8 going to take; here's the cost going all the way back --  
9 and make sure we're all on the same page in that respect.

10 MR. GONZALEZ: Good point.

11 MR. GAINES: Okay. Any questions on the Fund  
12 Allocation Contract module? (No response.) The only  
13 other thing I wanted to point out was the Status of Funds  
14 Report. The only significant changes there are additional  
15 expenditures. Since the September report about \$32,000  
16 relating to the business analysts and contract  
17 programmers -- we've extended their contracts. That's  
18 reflected in that status report.

19 I'm on the verge of rushing through this  
20 because I recognize where I'm at. So please at this  
21 point -- that was a very rushed overview of the status  
22 report, and I'll continue to try to be brief. So please  
23 slow me down if you'd like to get into greater details as  
24 we go forward on this.

1           The next agenda item is the construction  
2 inspection fees after you get past all this detail I've  
3 referred to. And on the construction inspection fees  
4 project where we're currently at right now is I'd like to  
5 bring your attention to that \$100,000 figure -- 100,126.

6           This is the net inspection fees paid by the  
7 Department in excess of amounts reimbursed to the  
8 Department, so a potential receivable of that amount. And  
9 the reason I say potential will become more obvious just  
10 as I go into the recap that's at the bottom of the page.

11           The \$203,000 figure reflects inspection fees  
12 paid to -- by the Department in excess of the amounts  
13 reimbursed for 109 projects. We've gone through and  
14 identified that detail -- identified 109 projects where it  
15 looks like we paid inspection fees but we haven't been  
16 reimbursed.

17           The other side of that coin is the 103,000  
18 figure, which is reimbursements to the Department in  
19 excess of inspection fees paid. And we have that again by  
20 project. We'll be real surprised if people have given us  
21 \$103,000.

22           So what needs to happen is, for each of these  
23 projects, Department staff needs to go back and  
24 investigate the details supporting each of those. And I

1 suspect many of these overpayments that it currently  
2 appears to be are merely instances where we misapplied the  
3 funds and we need to apply it to those projects that look  
4 like they've underpaid. Having said that, there may be a  
5 net receivable balance that either is outstanding billings  
6 or amounts still to be billed of right at \$100,000.

7 In summary, the footnotes at the bottom of the  
8 page is where I believe the Department staff needs to be  
9 spending their time.

10 Okay. The next agenda item is the summary of  
11 prior audit issues. The last three pages of this  
12 represents five prior audit issues that were reported to  
13 the board at the last meeting as being implemented. And I  
14 just want to start bringing those to the attention of the  
15 board. They kind of get lost in the monthly  
16 presentations, so each month I'll kind of refer to those  
17 that we resolved the previous month.

18 And then the first ten pages of the report  
19 relates to the current outstanding issues. There's 20  
20 issues being presented here. Four of these are being  
21 reported as implemented; 16 are in the process of being  
22 implemented.

23 Of the 16 issues being reported as in progress,  
24 six of the issues relate to HUD/HOME monitoring visit --

1 the HUD/HOME monitoring visit in November '01. This  
2 begins with Issue 253 on page 3 of 10 and goes through the  
3 first issue of page 7 of 10, Issue 216.

4 Since the last board meeting management's  
5 provided HUD with a comprehensive response on the status  
6 of these issues. They've spent a significant effort in  
7 addressing those HUD issues, as well as the KPMG soft cost  
8 issue, which is Issue 268 on page 10 of 10, and a program  
9 income issue that HUD has brought to our attention that's  
10 not reflected in this report. It wasn't so much an audit,  
11 so I don't have it presented here.

12 But for each of these issues the Department  
13 reiterated and summarized all the formal communications to  
14 date between Department and HUD, has made reference to the  
15 documentation previously provided and considerations  
16 previously provided to HUD, provided the current status of  
17 each of these issues, and provided HUD the planned  
18 strategies that the Department has on resolving the  
19 remaining issues.

20 As you can see considerable documentation was  
21 provided supporting actions taken to date. The status  
22 update communicated that the Department was in general  
23 agreement with the findings and is proceeding with the  
24 proposed corrective actions except in one instance. And

1 that relates to issue reference 253 on page 3 of 10.

2           You will note that -- on your summary there  
3 that HUD commented with -- providing adequate monitoring  
4 and oversight of the processing and construction  
5 activities in accordance with the applicable HOME  
6 requirements and that the properties assisted by several  
7 of the HOME activities -- that those properties have  
8 insufficient or no documentation that they're in  
9 compliance with that standards and code requirements.

10           HUD's corrective action included reinspecting  
11 all units assisted since 1998 through present from the  
12 HOME funds with this subrecipient. The Department  
13 disagreed with this assessment and contends that HUD's  
14 monitoring and sampling techniques were faulty and not  
15 representative of the type and quality of the projects  
16 developed by the sub-recipient and that HUD did not review  
17 the complete files.

18           Based on the Department staff they went on site  
19 to this sub-recipient and conducted followup reviews of  
20 the same 23 files HUD looked at plus an additional 120  
21 files. An inspection form -- the form that seems to be  
22 lacking was available for each file.

23           This documentation was provided by HUD by the  
24 Department -- provided to HUD by the Department in the

1 July 2002 letter. And we still have not had a response  
2 from HUD. This was reiterated again in the most current  
3 communique. We need to hear back from HUD on the  
4 acceptability of this.

5 But based on these results and conclusions the  
6 Department doesn't believe that the best use of the  
7 Department's resources is to reinspect all property since  
8 1998. This represents approximately 1,400 units --  
9 1,426 -- and estimates the staff time and cost would be  
10 \$386,000.

11 Additionally, given the lapse in time since a  
12 lot of these projects were worked on, if you will,  
13 depending on the activity, the Department contends that  
14 it's unrealistic to be able to even expect to be able to  
15 get into these units. And, of course, there's  
16 deterioration that may have occurred since the original  
17 inspections as well.

18 So, instead, the Department is proposing that  
19 it reinspect an additional 7.5 percent of the sample  
20 properties, where that would be another 108 properties, to  
21 provide additional assurance that the property standards  
22 have been met. And the Department expects that these  
23 reinspections will extend into June 2003. We'll see how  
24 HUD responds to that.

1           The balance of the issues the Department was in  
2 general agreement with. I'd intended on just commenting  
3 to that effect and touching on a couple of highlights,  
4 which I can still touch on if you'd like, or we can  
5 proceed. I'm not sure what we have going this morning,  
6 but -- let me -- I'll go ahead and proceed because this is  
7 just a moment.

8           Issue 256 on page 5 of 10 -- you'll notice that  
9 \$45,000 has been returned in questioned costs relating to  
10 this issue. The project files reviewed by the Department  
11 staff on the remaining applicants were all determined to  
12 be eligible. The balance of the contract has been  
13 terminated in this case because of low activity relating  
14 to the -- to this HOME activity.

15           The Department's moving forward and amending  
16 the LURAs as discussed on 258, page 6 of 10 -- moving  
17 forward on amending those LURAs and the inappropriate  
18 provision that slipped into them.

19           They're also in the process of reviewing  
20 compliance with the Model Energy Code and accessibility  
21 requirements discussed in issue 260 on page 7 of 10.

22           And the reason I wanted to rush through this  
23 was because the soft cost issue discussed on reference --  
24 at reference 268 on page 10 of 10 has been a difficult one

1 that we need to be spending probably more time with on  
2 this.

3 There's considerable disagreement about the  
4 very levels of documentation necessary to support soft  
5 costs. And the Department's trying to arrive at a  
6 conclusion regarding what is acceptable.

7 HUD's corrective action requires that we  
8 support all program costs incurred for 1999, 2000, 2001.  
9 And this could certainly be a significant effort trying to  
10 document that and possibly a significant liability to the  
11 extent the Department's not able to document it. I had no  
12 further comments on the HUD issues.

13 But Beth might though -- Ms. Anderson.

14 MS. ANDERSON: Mr. Chairman, let's talk about  
15 this one just a little bit more because of the, you know,  
16 large dollar amount and implications of that involved.

17 So we have done -- if I read this status  
18 correctly we've done some research and given that to HUD  
19 in that rather massive response there. Are we trying to  
20 give them a sample of the -- what we call research here,  
21 which I think is documentation, to see if they will accept  
22 that as sufficient before we try to go and provide similar  
23 documentation for all the -- for the rest of the -- are we  
24 trying to sort of see what they'll -- you know, what they



1 find acceptable so that we don't spend a lot of time  
2 churning up a bunch of research and then they throw it all  
3 out? Is that sort of the strategy?

4 MS. CARRINGTON: Yes.

5 MR. GAINES: We've provided documentation to HUD  
6 of different types of documentation we receive in support  
7 of soft costs.

8 MS. ANDERSON: Okay.

9 MR. GAINES: I believe that we may be a little  
10 bit short of saying, This is what we propose to you, HUD,  
11 as being an acceptable minimum level; do you agree? And I  
12 think we kind of need that so we'll know what level of  
13 documentation to pursue in documenting the remaining soft  
14 costs.

15 MS. CARRINGTON: We have been in discussions  
16 with them. We have not reached resolution.

17 MS. ANDERSON: Okay.

18 MS. CARRINGTON: And I think David is correct in  
19 that we have not gotten to the point where we've said,  
20 Okay, this is what we're going to give you; is this  
21 acceptable?

22 MS. ANDERSON: Okay.

23 MS. CARRINGTON: We do have some meetings coming  
24 up with HUD where this will be one of the issues. So we

1 will be continuing to address them.

2 MR. GAINES: On the remaining issues the plans  
3 and target dates have remained fairly consistent over the  
4 last couple of reporting periods to you with just a couple  
5 of exceptions.

6 Issue reference 266 on page 9 of 10 -- related  
7 to some need to develop policies and procedures for the  
8 periodic review of the delinquent program loans, the  
9 related collection efforts, and criterion to be met for  
10 writing off loan balances.

11 Apparently this has been a little difficult due  
12 to the various need of the programs that loan  
13 administration services loans for. I understand they're  
14 working with the program areas to identify under what  
15 conditions we'll take what actions. And this target date  
16 has been extended to February 2003.

17 Issue reference 277 on page 10 of 10 relates to  
18 strengthening the USPS access controls. USPS is the  
19 statewide payroll system used by the Department. And  
20 while access has been restricted to provide greater  
21 control, and, although it's not mentioned in your report  
22 there, compensating controls are now being documented.  
23 Compensating controls help mitigate the risk associated  
24 with this.

1           They are now being documented and I believe are  
2 actually being conducted in a form during our review.  
3 There just wasn't documentation to hang our hat on. Those  
4 are now being documented. The target date for completion  
5 has been extended to the end of the calendar year to  
6 formalize these processes -- these procedures -- or these  
7 actions in formalized policies -- written policies and  
8 procedures.

9           So I had no other comments planned unless  
10 there's any other concerns you'd like to speak to.

11           MS. ANDERSON: I'd just like to make a comment  
12 about David's entire report. I just have to tell you  
13 I'm -- and I expect speak for the entire board -- that I'm  
14 just so pleasantly amazed and gratified by the obvious  
15 progress that's being made in all these areas.

16           You know, the report on the Central Database  
17 and the supporting documentation -- the detailed project  
18 plans that are in this board book really does give this  
19 board a level of detail to have -- and I hope gives the  
20 staff a level of detail to have confidence in the target  
21 dates that are presented.

22           So, you know, that's very, very fine work.  
23 Good work on the deployment plan and beginning to get that  
24 nailed down. I think your solution on the Low Tax Credit

1 Housing -- or the contract log -- you know, from what I've  
2 read about that -- makes sense and it gave you a solution  
3 to that, you know, in probably a more timely fashion and  
4 in a way that's workable for the people that use that log.

5 So I just want to applaud David. I know you,  
6 and the functional user team, and the technical team --

7 MR. GAINES: Of course, a lot of them are here  
8 today -- the leadership of the team -- of the team --

9 MS. ANDERSON: That's right.

10 MR. GAINES: -- the project team, our  
11 functional team sitting scattered throughout --

12 MS. ANDERSON: Right.

13 MR. GAINES: -- so they've all been --

14 MS. ANDERSON: You all have clearly made a  
15 tremendous amount of progress on a, you know, very complex  
16 undertaking that we're undertaking.

17 The only question I have in that area is, on  
18 the Low Income Tax Credit data input, which is this  
19 massive, you know, data input task, have we -- and, you  
20 know, have we given any thought to, even before April the  
21 first, trying to sort of pilot some entries so that we can  
22 validate the basis of estimate?

23 MR. GAINES: Actually, we have people working on  
24 it right now.

1 MS. ANDERSON: Okay.

2 MR. GAINES: Isn't that correct? Is that right.

3 We have had -- I don't even know if it's called pilot.

4 Once we find a person available for a day or two --

5 MS. ANDERSON: Right.

6 MR. GAINES: -- they're entering projects.

7 MS. ANDERSON: So that we can get a sense, does  
8 it take a half a day per development or --

9 MR. GAINES: And there's been -- depending on  
10 the file we were comfortable with half day. Since that  
11 someone has said, Gosh, you know, it's taking this person  
12 a day each on three files, you know. And then we're  
13 back -- you know, we're hoping with experience --

14 MS. ANDERSON: Right.

15 MR. GAINES: -- we'll get that at least within  
16 a half a day.

17 MS. ANDERSON: Well, anyway, just I think the  
18 redefinition of scope around the -- you know, what's  
19 external deployment in the compliance module, what's, you  
20 know, external deployment, you know, versus readiness.

21 MR. GAINES: Right.

22 MS. ANDERSON: Yes, I think those are good  
23 changes, too. And I just -- moving through, good report  
24 on the inspections fees -- obviously hard work by staff.

1 And I think a show of good faith on the part of the  
2 development community that our collections have been as  
3 successful as they've been.

4 And the audit issues -- of course, we love it  
5 when the outstanding list is going down and the resolved  
6 implemented items is moving up. So just --

7 MR. GAINES: Yes, ma'am.

8 MS. ANDERSON: -- I know it takes a lot of  
9 people to make all that happen. But it's just another  
10 indicator that the agency's on the right track.

11 MR. GAINES: And at the next meeting I'll have  
12 the pleasure of introducing my newest professional staff  
13 member that's coming on Monday.

14 MR. GONZALEZ: Good job.

15 MR. GAINES: Thank you.

16 MR. GONZALEZ: Any other issues? (No response.)  
17 If not, I'll entertain a motion to adjourn.

18 MS. ANDERSON: So moved.

19 MR. BOGANY: Second.

20 MR. GONZALEZ: Second. The motion is seconded.

21 All those in favor?

22 (A chorus of ayes.)

23 MR. GONZALEZ: Audit Committee meeting is  
24 adjourned.

1                   (Whereupon, at 9:15 a.m., the meeting was  
2 concluded.)

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MEETING OF: Texas Department of Housing and Community  
Affairs Audit Committee

LOCATION: Austin, Texas

DATE: November 14, 2002

I do hereby certify that the foregoing pages,  
numbers 1 through 32, inclusive, are the true, accurate,  
and complete transcript prepared from the verbal recording  
made by electronic recording by Sunny Peer before the  
Texas Department of Housing and Community Affairs.

\_\_\_\_\_  
(Transcriber) 11/24/2002  
(Date)

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