

BEFORE THE

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

AUDIT COMMITTEE MEETING            )  
                                          )  
                                          )

Capitol Extension  
Room E1.012  
1400 Congress Avenue  
Austin, Texas

Thursday,  
June 13, 2002

The above-entitled committee came on for  
meeting, pursuant to notice, at 8:45 a.m.

BOARD MEMBERS:

VIDAL GONZALEZ, Chairman  
ELIZABETH ANDERSON, Member  
SHADRICK BOGANY, Member

STAFF:

EDWINA CARRINGTON, Executive Director  
DAVID GAINES  
BILL DALLY

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1  
2 MR. GONZALEZ: I will call the meeting to  
3 order. This is the audit committee meeting and it's a  
4 committee that will solicit public comment at the  
5 beginning of the meeting and provide for public comment on  
6 each agenda item. We do have one witness affirmation form  
7 from our auditors, Mr. George Scott, and we'll call on  
8 David Gaines.

9 Excuse me. Let me go ahead and entertain a  
10 motion to approve our minutes dated January 17, 2002. Are  
11 there any additions or corrections to the minutes?

12 MS. ANDERSON: I move adoption of the minutes.

13 MR. BOGANY: Second.

14 MR. GONZALEZ: We have a motion by Beth, second  
15 by Shad. All those in favor, say aye.

16 (A chorus of ayes.)

17 MR. GONZALEZ: All opposed?

18 (No response.)

19 MR. GONZALEZ: Motion carries. And also we do  
20 have a quorum and all board members are present.

21 Okay, David.

22 MR. GAINES: Thought I better do this first;  
23 there's nothing worse than a dry auditor.

24 MS. ANDERSON: Have you been rehearsing that  
25 line?

1 (General laughter.)

2 MR. GAINES: Good morning, committee, Ms.  
3 Carrington, Chair. Today we have our audit committee  
4 meeting and that's behind Tab 8 in your board book. The  
5 first action we have and the only action item relates to  
6 amendments to the 2002 audit plan, and what you see in  
7 front of you is the original plan -- I'm sorry -- this is  
8 behind Tab 7, excuse me -- what you see in front of you is  
9 the original audit plan with the proposed updates or  
10 amendments to the plan in bold italics.

11 There are two projects that are being proposed  
12 for deletion or dropping off the audit plan. A summary of  
13 the first project is listed at the top of page 1 and the  
14 second project is about mid-page on page 2. These  
15 projects are being proposed for deletion for several  
16 reasons. First off, the initially perceived risks  
17 associated with these projects that resulted in them being  
18 proposed don't appear valid based on some preliminary  
19 procedures and further consideration. Additionally, the  
20 internal auditing division doesn't have the available  
21 hours to do it that it originally planned on last fall.  
22 And finally, we have had a budget overage on one of our  
23 projects that has cost us more time than we had originally  
24 expected.

25 And I'll be glad to go into details on any of

1 these explanations or provide a summary of the projects  
2 I'm proposing to delete if you'd like.

3 I'm also proposing an amendment to the audit  
4 plan to reclassify an audit that was originally an audit  
5 of the project management tools that were being used in  
6 the development of the central database project,  
7 reclassify that from an audit to an advisory services  
8 project. I started serving as chair off the committee, a  
9 nonvoting chair of the central database steering committee  
10 at the request of management in October of 2001, and it  
11 was that same month I proposed this audit and it was  
12 accepted by the board as a project.

13 As a result of Comptroller General of the  
14 United States and the head of the General Accounting  
15 Office in January 2002 announcing significant changes in  
16 the auditor independence requirements under government  
17 auditing standards, I've concluded that serving in both  
18 capacities would conflict with the newly established  
19 standards. This issue was discussed with the steering  
20 committee at our March 2002 meeting and management  
21 requested at that time that I continue serving in my role  
22 as chair of the committee. Management just believed  
23 they'd receive greater value for my services in providing  
24 real-time advice and facilitating this effort, real-time  
25 direction as opposed to periodic audit reports, and I

1 basically agreed in that respect, and so I'm proposing  
2 that that be reclassified to an advisory services project.

3 In that respect, it should be noted that there  
4 are certain safeguards that need to be in place when the  
5 auditor is providing non-audit services, and these  
6 include: establishing a written agreement with management  
7 and the documentation should include an understanding of  
8 the services to be provided; management's responsibility  
9 for the substantive outcomes of the work; management  
10 establishing and monitoring the performance of the non-  
11 audit services and ensure that it meets management's  
12 objectives; management making decisions that involve  
13 management functions related to the audit services and  
14 accepting full responsibility for such decisions; and then  
15 finally, evaluating the adequacy of the services performed  
16 and any findings that result.

17 Now, if this reclassification is accepted by  
18 the board and the plan amended accordingly, that agreement  
19 will need to be developed and I'll see that it's done, of  
20 course.

21 The remaining items on the audit plan are  
22 either projects in progress or ongoing projects with the  
23 exception of the last project listed on page 3, and here  
24 I'm proposing that the internal auditing division  
25 facilitate a controlled self-assessment program for the

1 department by developing methodology and providing  
2 guidance and direction. This program would basically be  
3 owned by management and is a proactive review to ensure  
4 processes, systems, and activities are controlled and  
5 executed in a manner that supports and achieves the  
6 business objectives.

7           The controlled self-assessment program  
8 envisioned: would provide checklists of critical steps  
9 necessary to achieve effective procedures and controls;  
10 include management in developing action plans to fix  
11 identified gaps between what the current state is and what  
12 the current state is desired to be and would require  
13 management to prioritize these gaps; allow management to  
14 measure and therefore hopefully be proactive in managing  
15 controls over the operations; allow management to  
16 periodically measure progress; and it will drive  
17 operational ownership and involvement in an understanding  
18 of controls by management.

19           Initially I thought this would be an ongoing  
20 program with periodic reports, it will start out slowly,  
21 probably with one of the smaller program areas or  
22 functional areas to be used as a prototype, and then once  
23 management is happy with the program and the approach  
24 we're taking, then we can institute it throughout the  
25 remaining operations of the department. I see this as an

1 ongoing program.

2 Any questions relating to the amendment to the  
3 plan?

4 MS. ANDERSON: Mr. Chairman, if I may, I'd like  
5 to ask Ms. Carrington a question about this last item.

6 MR. GONZALEZ: Sure.

7 MS. ANDERSON: Ms. Carrington, I know that the  
8 board in its full meeting will consider conceptual  
9 organizational changes for the agency, and in your  
10 preliminary planning for those changes is Mr. Gaines  
11 assisting you in assuring that as we think through those  
12 changes we think through the associated processes and  
13 controls and so forth that would be needed in the new  
14 organization?

15 MS. CARRINGTON: Yes, Ms. Anderson, Mr. Gaines  
16 has been involved. Matter of fact, he was the first  
17 meeting I had on the first day when I went to work at  
18 TDHCA and David has been involved throughout all of our  
19 discussions on our reorganization.

20 MS. ANDERSON: Great.

21 MR. GONZALEZ: Any other questions? I guess  
22 we're prepared to approve the amended Fiscal Year 2002  
23 Audit Plan.

24 MR. BOGANY: So moved.

25 MR. GONZALEZ: Motion by Shad.



1 MS. ANDERSON: I would like to second the  
2 motion but I also have an amendment to the motion, so can  
3 I do both those things?

4 MR. GONZALEZ: Go ahead.

5 MS. ANDERSON: I second it.

6 MR. GONZALEZ: Second the motion.

7 MS. ANDERSON: And then, Mr. Chairman, I would  
8 propose an amendment to the motion, and while I believe  
9 the controlled self-assessment is a very good idea and  
10 indicative of the agency's desire for sound management  
11 practices across our programs and the functional areas, I  
12 would just amend the motion to say that we would not  
13 initiate that project until the plan of reorganization is  
14 implemented which it's my understanding that that  
15 implementation would be substantially complete by about  
16 the end of this year, and so I would amend the motion that  
17 the controlled self-assessment portion of the plan not be  
18 initiated until sometime in calendar year 2003 so we're  
19 not trying to do controlled self-assessment while we're in  
20 the midst of moving functions and so forth around in the  
21 agency.

22 MR. GONZALEZ: Shad, do you have a problem with  
23 that amendment?

24 MR. BOGANY: Accept it.

25 MR. GONZALEZ: Then we'll entertain -- we'll

1 vote on the amended motion. All those in favor?

2 (A chorus of ayes.)

3 MR. GONZALEZ: All opposed?

4 (No response.)

5 MR. GONZALEZ: Motion carries unanimous.

6 MR. GAINES: Thank you. The next item on the  
7 agenda is a report from Deloitte & Touche relating to its  
8 opinion audit for the period ending August 31, 2001.  
9 George Scott, the managing partner with Deloitte & Touche  
10 is here with us today and I'll turn the presentation over  
11 to him.

12 MR. GONZALEZ: Welcome, Mr. Scott.

13 MR. SCOTT: Good morning. As a part of the  
14 audit of the financial statements of the department, we  
15 also review and evaluate the internal control environment  
16 that is in operation during that period. As a part of  
17 that, of any audit, we also issue what we call, A Report  
18 to Management, at the end. In that report we have  
19 identified that we identified no situation that we believe  
20 is a material weakness in the control environment of the  
21 organization; however, we do have some comments that we  
22 believe could improve the financial reporting process of  
23 the department, and I thought I'd run through those with  
24 you just briefly.

25 Our first one addresses the accounting for the

1 Texas Housing Trust Fund. Currently, the activity for  
2 that process of originating loans is accounted for in two  
3 different areas so it's very difficult to see the program  
4 as a whole: The funding is in one fund and the actual  
5 loans, the actual funding of the loans themselves are in  
6 another fund, so it's very difficult to follow that from  
7 one transaction to another, so we would encourage you to  
8 at least look at is there a way to bring that together in  
9 one activity so a reviewer of the financial statements  
10 could see that in one place.

11 In the down payment assistance loan program  
12 area there appears to be a disconnect between the  
13 accounting function and the loan processing group, mainly  
14 in the area -- obviously the loans are handled  
15 appropriately; however, accounting does not always get the  
16 information when the loans are completed, so revenue  
17 associated with those loans is not actually recognized on  
18 a timely basis in some instances, and so again, the two  
19 databases -- and you'll see that later on -- the issue of  
20 separate databases creates a problem in the efficiency and  
21 the timeliness of certain accounting processes.

22 As far as recording accounts payable, the  
23 practice of the department has been to actually after the  
24 end of the year only account for those transactions that  
25 occur 30 days after year-end. Obviously, when you're in a

1 full accrual situation, as you incur liabilities, some of  
2 those liabilities occur after 30 days, so again, the  
3 cutoff issue, especially with the new GASB 34 reporting  
4 requirements where you go to a pure full accrual  
5 presentation, we encourage the department to look at a  
6 process to not only do the first 30 days -- which you're  
7 already doing -- but also look beyond that because there  
8 are liabilities that occur which pertain to the prior  
9 year.

10 In the information reporting area, as I've  
11 already alluded to in a couple of cases already, there are  
12 separate databases which are used throughout the  
13 department, makes it difficult in many cases in the  
14 accounting process; there are multiple manual transactions  
15 which are recorded because of the different and varying  
16 databases. The organization has been going through an  
17 implementation of PeopleSoft since 1997 and obviously with  
18 the completion of that and other improvements that you  
19 have planned, many of these issues should be resolved, but  
20 currently it continues to be a potential weakness in the  
21 control environment because of the separate databases and  
22 the difficulty of getting information from one department  
23 to another in some cases.

24 And finally, this is really not an observation  
25 as far as the control environment but it is a very

1 significant change in how the department will report its  
2 results, and that will occur actually at the end of this  
3 fiscal year. It's referred to as the new reporting model  
4 or GASB 34, it completely changes how governments report  
5 their financial activity to more of a commercial model  
6 with a management discussion and analysis as part of the  
7 report, similar to the SEC -- if you're familiar with the  
8 SEC reporting environment.

9           It will state in that report whether the  
10 organization is better or worse off financially than it  
11 was the year before; essentially you'll lead to that  
12 conclusion. However, it will also report on a full  
13 accrual basis and the information as you have in multiple  
14 funds will be all condensed into one presentation where it  
15 will look very similar to a commercial organization, but  
16 you'll also provide information of the funds too in the  
17 report.

18           In fact, you have both situations, so your  
19 report is actually going to be longer, more information,  
20 hopefully with the MD&A will pull all the information  
21 together where a reader can understand the true financial  
22 condition of the organization. But again, it changes the  
23 way you gather information, changes the processes of  
24 financial reporting, so there are costs involved  
25 internally as it pulls that information together, so

1 again, it's another situation where you will be reviewing  
2 your processes to make sure that those processes ensure  
3 appropriate financial reporting.

4 With that, I'll be happy to answer any  
5 questions you might have.

6 MR. GONZALEZ: So are you saying that if we had  
7 a centrally managed database, that would eliminate those  
8 two issues that you brought up?

9 MR. SCOTT: The inefficiency part, absolutely,  
10 and integrated management.

11 MR. GONZALEZ: Any other questions? David, any  
12 responses?

13 MR. GAINES: Not in regards to this report.

14 MR. SCOTT: Thank you very much.

15 MR. GONZALEZ: Thank you.

16 David, do you have some other?

17 MR. GAINES: Yes. There's a second report item  
18 on the agenda, and this relates to the report on federal  
19 compliance and controls over compliance relating to the  
20 State's federal single audit for the fiscal year ending  
21 August 31, 2001. It's located immediately after the  
22 Deloitte & Touche report, and the report was issued in  
23 February 2002 by KPMG who is contracted with the State  
24 Auditor's Office to perform the single audit work for the  
25 State as a whole. The information in your board book

1 relates only to that portion of the report that applies to  
2 Texas Department of Housing and Community Affairs.

3           The first several pages of the report,  
4 identified as pages 2 through 8, is really just a high-  
5 level overview with the generic audit language and a high-  
6 level summary of the audit results, and I'll paraphrase  
7 this portion of the report as I discuss the detailed audit  
8 issues that follow this section, and those begin  
9 immediately after page 8 and it's identified and starts  
10 with page 123, so this is quite a lengthy report, and  
11 again, I've just pulled out the portions relating to  
12 TDHCA.

13           In summary, the audit was to determine  
14 compliance with the types of requirements described in the  
15 U.S. Office of Management Budget Circular A-133 Compliance  
16 Supplement that are applicable to major federal programs.

17           And the report goes on to say that the responsibility of  
18 compliance is with management while expressing an opinion  
19 on such compliance is the responsibility of the auditors.

20           The report discusses that the audit was  
21 conducted in accordance with Generally Accepted Auditing  
22 Standards for this type of audit except in certain  
23 circumstances when the auditors were unable to satisfy  
24 themselves by audit procedures or by obtaining sufficient  
25 documentation that certain compliance requirements were

1 met. One of the exceptions identified in the report was  
2 that the auditors were not able to satisfy themselves that  
3 the department has fulfilled its subrecipient monitoring  
4 compliance requirements relating to the HOME Program.  
5 This finding is located on page 123 which is immediately  
6 following the summary information of your handout and it  
7 relates to lack of documentation supporting the soft costs  
8 incurred by the HOME Program subrecipients.

9           The auditors' test work identified \$29,000 in  
10 questioned costs and since there was no documentation  
11 associated with this cost category, the estimated  
12 questioned costs relating to that circumstance is \$2.3  
13 million. The auditors recommended that the HOME Program  
14 management ensure that the required documentation is  
15 received and supports the related the costs for document  
16 for draw-down purchases and that it's allowed and  
17 considered as an ongoing part of the subrecipient  
18 monitoring function. Our management agrees with the  
19 recommendation and referred to procedures that it  
20 implemented with the 2001 HOME awards that were released  
21 and awarded in the spring of 2002.

22           A related concern, and because of this finding  
23 and a similar audit finding in the previous report, HUD  
24 issued a letter to the department dated April of this  
25 year, April 22, that states that the department must



1 review all subrecipient draws for project-related soft  
2 costs for the 1999, 2000, and 2001 fiscal years to ensure  
3 that all draws are adequately supported, and if not,  
4 reimburse HUD from non-federal funds. And a response to  
5 this letter from HUD is pending at this point.

6 MS. ANDERSON: You mean we're preparing a  
7 letter of response, or we sent it and HUD is pending?

8 MR. GAINES: I believe our response is pending.

9 The auditors also report that the State has  
10 complied in all material respects with applicable  
11 requirements except for certain compliance requirements  
12 that were not met. Among the exceptions noted by the  
13 auditors throughout the State was noncompliance relating  
14 to the Low Income Home Energy Assistance Program and  
15 Weatherization Assistance Program of the department. This  
16 finding is located on page 127 of the report and relates  
17 to one of the department's subrecipients that had some  
18 embezzlement problems and it included some of the  
19 departments' energy assistance and weatherization funds.  
20 The amounts in question range from \$171,000 to \$212,000,  
21 depending on which auditor or monitor report you're  
22 referring to, and KPMG recommended the department  
23 establish the amounts of the department, issue a  
24 management decision, and demand repayment.

25 The department basically responded that they

1 would conduct a field visit to make this determination,  
2 and upon trying to arrange such a field visit the  
3 department was informed that it would be a waste of time  
4 because the associated related records were not available,  
5 they were being held by other authorities in connection  
6 with the embezzlement investigations. At that time the  
7 department issued a demand letter and I understand the  
8 status of that is that the letter is with the  
9 subrecipient's legal counsel who is supposed to be  
10 contacting our legal counsel to decide how to best  
11 proceed.

12 Are there any questions relating to this  
13 particular issue?

14 (No response.)

15 MR. GAINES: The department is also  
16 specifically mentioned, among other agencies, that it had  
17 some reportable conditions, and reportable conditions are  
18 matters that have come to the auditors' attention relating  
19 to significant deficiencies in the design or operation of  
20 internal controls over compliance that could adversely  
21 affect the State's ability, and in this case the  
22 department's ability, to administer federal programs in  
23 accordance with applicable requirements. They identified  
24 three reportable conditions relating to the HOME  
25 subrecipient monitoring function.

1           The first one related to soft costs and that  
2 was the issue we just identified. The second finding is  
3 on page 124 of your report that states that TDHCA does not  
4 have adequate internal controls in place for monitoring  
5 subrecipient programs, and provided a listing of bullets  
6 there describing the weaknesses that they noted. You  
7 might scan through those bullets.

8           One bullet in particular I wanted to just touch  
9 on real quick was the sixth bullet and it mentioned the  
10 compliance division closed 185 contracts during the year.

11          This comment was in error and that's why I wanted to  
12 bring it up specifically. We informed the auditors at the  
13 time of the report draft that it was in error; however,  
14 for whatever reasons it did make it to the report. Recent  
15 discussions with the audit partner in charge of the  
16 project confirmed that the inclusion of the comment was in  
17 error, and while it's in error, the underlying condition  
18 expressed by the bullet is that only 49 contracts were  
19 monitored of the open contracts during Fiscal Year 2001  
20 and that these contracts represented approximately 12  
21 percent of the total pass-through expenditures for the  
22 year and 20 percent of the total contracts for the year.  
23 So apparently they were expressing that as a concern  
24 thinking those percentages were too small.

25          The auditors also referred to the department's

1 practice of monitoring contracts once the draw has  
2 exceeded 75 percent. They expressed this is a concern and  
3 I'll touch on that again momentarily in their  
4 recommendation.

5 The last bullet that they listed, and I just  
6 want to touch on it real quick, relates to the lack of a  
7 fully operational risk assessment program, and I'm just  
8 bringing that up again because this continues to be an  
9 issue that the department has been struggling with for an  
10 extended period of time now.

11 The auditors recommended that we strengthen our  
12 controls over subrecipient monitoring during the contract  
13 period by developing and documenting a departmentwide  
14 monitoring program and accounting for each contract or  
15 grant from inception through closeout. The report  
16 mentioned the contracts should be monitored before 75  
17 percent of the contract dollars are spent and they  
18 mentioned technical assistance specifically should be  
19 considered part of the function and feed into the risk  
20 assessment process.

21 There's other activities going on besides just  
22 construction inspection, and while they felt like the 75  
23 percent was late, they also mentioned outside the report  
24 that that in itself is not as much of a great concern as  
25 not having other monitoring activities leading up to that

1 75 percent. So there's a lot of other things that should  
2 be happening leading up to that, and that's also expressed  
3 some concern about waiting that late because at that point  
4 it's a little late to do much if you have significant  
5 problems.

6 The third finding is on 126 of the report, and  
7 this finding relates to a problem noted relating to  
8 tracking on-site monitoring visits. The compliance  
9 division acknowledged the problem associated with their  
10 information systems and responded that it's in the testing  
11 phase of a multi-family compliance tracking system that  
12 will address this issue.

13 Any questions relating to the KPMG report?

14 MR. BOGANY: I have one.

15 MR. GAINES: Yes, sir.

16 MR. BOGANY: In the possible reorganization and  
17 things that we're going to vote on today, are these  
18 corrections, Ms. Carrington, a part of that?

19 MS. CARRINGTON: Much of the restructuring is  
20 reflective of the comments and recommendations that we saw  
21 in the Sunset Advisory Commission report, Senate Bill 322,  
22 and also audits from the State Auditor's Office, along  
23 with our external auditors.

24 MR. BOGANY: Okay, thank you.

25 MS. ANDERSON: I don't have any questions.

1 MR. GAINES: The next report item then is the  
2 status of prior audit issues, so just flip back a couple  
3 more pages and you have an 11-page table starting there,  
4 if you'll get that in front of you. These are basically  
5 just outstanding audit issues that have not previously  
6 been reported by management to you as implemented or  
7 otherwise resolved. As management reports implementation  
8 or other disposition, they'll be reported to you and then  
9 dropped off future reports; however, they'll be kept on  
10 the database tracking system until at some point they're  
11 independently verified as implemented or disposed by  
12 either internal audit or other external auditors.

13 There are currently 29 issues on the database  
14 being reported to you as outstanding; 19 of these issues  
15 relate to three recently released reports, so we're down  
16 to about ten older issue that we're still dealing with.  
17 The issues reported by George Scott just previously are  
18 not included in this report and they'll be added for  
19 future reporting.

20 There are a few issues I've planned for  
21 specific discussion but if you happen to have questions on  
22 any of them, please let me know. I was going to  
23 concentrate on a discussion of issues relating to the HUD  
24 report and these are issues 253 through 260 on pages 5 and  
25 6 of your report. I wanted to just touch on these because

1 of the potential significant impact it could have on the  
2 resources of the department and on the HOME Program.

3 The overriding issue throughout this report and  
4 these audit issues is that the department is not providing  
5 adequate monitoring and oversight of properties acquired  
6 under several of the HOME Program activities. That was  
7 HUD's conclusion based on the review of one of our  
8 subrecipients. There were several specific concerns  
9 identified in the report and as part of their required  
10 corrective actions, instructed the department to  
11 investigate all related files going back to the 1998  
12 program year. Of course this is the significant resources  
13 of the department I was referring to in the HOME Program.

14 In instances where those couldn't be resolved the  
15 corrective action would include reimbursing HUD with non-  
16 federal funds.

17 Management has expressed concerns regarding the  
18 nature and scope of HUD's review and is in general  
19 disagreement with some of the criteria used by HUD in  
20 measuring the department against and the way HUD projected  
21 the exceptions it noted to the total population. The  
22 department is also in agreement with corrective action  
23 calling for investigating all projects back to 1998. In  
24 this respect the department has met with HUD officials on  
25 one occasion to try to arrive at an acceptable action plan

1 to move forward.

2 The compliance division has recently completed  
3 a review of the sample items tested by HUD as well as  
4 additional sample items to try to either confirm or negate  
5 the results that HUD came to the table with and reported.

6 Currently that report is in the final stages of  
7 preparation and it will be routed to executive for their  
8 consideration in the near future, I believe just within  
9 the next week or two, prior to being routed to HUD stating  
10 our conclusions and proposed actions to move forward.

11 These issues as well as the KPMG report and  
12 Deloitte & Touche report were the only audit issues I was  
13 going to specifically discuss at this time. Some of the  
14 older outstanding issues relate to cross-divisional  
15 initiatives, and I think that's where we've had the  
16 hardest time in moving forward when it affects multiple  
17 divisions. At this point I'm almost thinking these are  
18 efforts that need to be incorporated and factored into the  
19 reorganization, and that's primarily why I'm not touching  
20 on those at this point.

21 MR. BOGANY: I have a question.

22 MR. GONZALEZ: Yes.

23 MR. BOGANY: Ms. Carrington, on these HUD  
24 issues, how far are we from clearing these up? I know  
25 there have been some other things on the radar screen, but



1 how far are we from tackling these issues?

2 MS. CARRINGTON: We are working on them; it is  
3 one of the items within the agency that has very high  
4 priority. I will not tell you that we are going to  
5 resolve these issues in a short period of time, I will  
6 tell you that we are working on them, they're very serious  
7 for us. We know that we're probably going to have one  
8 more audit report that is probably going to be fairly  
9 critical of what's been going on in the HOME Program, but  
10 we have been having regular meetings with staff addressing  
11 these issues, but it's going to be a while.

12 MR. BOGANY: So we're looking maybe a year from  
13 now correcting these issues?

14 MS. CARRINGTON: I'm looking at David and Ruth

15 MR. DALLY: Bill Dally, chief financial officer  
16 for the department.

17 One of the issues is -- and the reason she's  
18 saying that even the next audit report by KPMG, they came  
19 out and did their fieldwork just the last month or two,  
20 and they need to go back to files that have expenditures  
21 and things and so the things that we put in the 2001,  
22 those contracts did not have enough activity for them to  
23 test, so what they're going to be do is they're going to  
24 be testing the old stuff and they'll still say we've still  
25 got these issues, but when they come back and do their

1 fieldwork this fall, they will look at some of the new  
2 stuff and make comment that they have or have not seen a  
3 correction. But it will take time.

4 But this thing was issued in February, the KPMG  
5 report, and so we're already halfway through this current  
6 fiscal year when they come back, and we set up to -- when  
7 the comments are coming up, it's almost a year earlier and  
8 so we can make corrections in how we do a future cycle,  
9 but until that cycle really matures and they can come in  
10 and test those expenditures, it's a while before they  
11 really confirm, okay, you've corrected it, so that's why  
12 there's a bit of a lag in time.

13 MS. CARRINGTON: We have put processes in place  
14 over the last six to nine months that improve what's going  
15 on in the HOME Program but it is going to take a while for  
16 us to see the results of those improved processes.

17 MS. ANDERSON: Mr. Chairman, may I make a  
18 comment?

19 MR. GONZALEZ: Yes, Beth.

20 MS. ANDERSON: A lot of these audits certainly  
21 predate a lot of us in the room, including the four people  
22 sitting up here, but you know, I think it's interesting  
23 that as far back as June of '99 our own internal audit  
24 department in an internal audit gave us early warning  
25 about these problems, and not a lot of productivity spent

1 now in figuring out why everybody ignored them, you know,  
2 right after the early warning and in subsequent years.

3 But to me, I just want to sort of make a  
4 statement to the management and the staff of the agency  
5 that speaking as one member of this committee that I take  
6 these findings very seriously, and I, furthermore, expect  
7 that the legislature takes these findings very seriously,  
8 and so it's an element of restoring the credibility of  
9 this agency that we're all working so hard to restore.  
10 And my expectation is that as we reorganize and as we  
11 select people to run important functional and programmatic  
12 elements of this agency that the people we select will  
13 have a commitment to David and to the auditors to working  
14 expeditiously to clear findings.

15 And I understand that when you've got problems,  
16 they're going to, you know, but then I'm going to kind of  
17 hold you to what you just said, then in the 2000 cycle  
18 when we start to see those audits in a year or so that we  
19 won't be seeing the same problems and that the people  
20 selected for leadership in this agency will have a  
21 commitment to make audit findings not the last thing --  
22 you know, we all have too much on our plates but to me to  
23 let these things just slip year after year after year is  
24 not the level of performance that any of us expect of  
25 ourselves.

1           So we have an opportunity now both with very  
2 strong new management and with a reorganization plan to  
3 strengthen the way we operate to make this part of the  
4 process of being more effective going forward. I just  
5 have an expectation that we'll do that sooner rather than  
6 later.

7           MR. GONZALEZ: Good point.

8           MR. GAINES: The final report item on the  
9 agenda is the status of internal and external audits, and  
10 so if you'll turn past the prior audit issue schedule.  
11 You'll note that the statewide audit is already back in  
12 progress, and that's what Bill was just referring to.  
13 KPMG is again contracting with the State Auditor's Office  
14 to conduct this work, they're currently on site, the  
15 project is underway.

16           The State Auditor's Office also has several  
17 other projects in its plans. The first is a review of the  
18 implementation of the Sunset recommendations. The SAO's  
19 current plans are to begin their review in the first or  
20 second week of July with the intent of reviewing areas  
21 that the department considers complete. The project  
22 duration is estimated to be three to four weeks and the  
23 plans include Sunset staff coming back later in the year  
24 to conclude the areas of review not addressed by the State  
25 Auditor's Office.

1           The next SAO project includes plans to review  
2 the funding and expenditure transactions of the Community  
3 Service Block Grant and Energy Assistance Program to  
4 ensure the funds are disbursed in alignment with the state  
5 outcome measures and available funds are maximized to  
6 support state service delivery. The review also  
7 considered the service delivery methods and procedures for  
8 the Section 8 Program to determine if the department has  
9 feasible action plans to address the increasing demands  
10 for Section 8 services and to resolve federal  
11 noncompliance issues.

12           This project is also currently in process.  
13 Just yesterday the respective program areas provided me  
14 the initial information requests from the State Auditor's  
15 Office that they'll be using as a basis to develop an  
16 understanding and to identify associated risks. This  
17 project is estimated to be five to six months in duration.

18           MR. BOGANY: David, can I ask you a question?

19           MR. GAINES: Yes, sir.

20           MR. BOGANY: And this is just a point of  
21 information, I'm just understanding the audit. Does KPMG  
22 when they go through this audit, do they make  
23 recommendations for us or is their job just to find where  
24 the issues are with no recommendations and that's left up  
25 to staff to correct it, or do they actually say, Hey, this

1 is how you can solve this problem if you do this and this?

2 MR. GAINES: The answer is recommendations come  
3 with the auditors' reports in most cases. The audit I  
4 most recently spoke of will be done by the State Auditor's  
5 Office, and it's the single audit, the first audit I  
6 referred to, that's done by KPMG, and either way they'll  
7 identify conditions, exceptions to compliance, internal  
8 control weaknesses, they'll point those out, and then make  
9 recommendations.

10 MR. BOGANY: On how to cure those issues.

11 MR. GAINES: Right, and oftentimes management  
12 knows the recommendation and it's not unusual to solicit  
13 input from management on how to best address this issue.

14 MR. BOGANY: And then once they make a  
15 recommendation, then it's upon us to go ahead and act on  
16 what they've recommended?

17 MR. GAINES: I would say, for all practical  
18 purposes, yes. I think theoretically, not necessarily, we  
19 can argue cost benefit. It's not going to be looked upon  
20 very favorably by other oversight agencies if that's the  
21 case. If it's an instance of compliance with laws and  
22 regulations, I'd say even theoretically we have to do it  
23 and you have to be in compliance with the laws and  
24 regulations. Good business practices, internal control  
25 considerations, I kind of put those in the category of up

1 for discussion, but it's also in the best interest of the  
2 department to accommodate them.

3 MR. BOGANY: And the reason I ask this  
4 question, I know that if you follow the guidelines that  
5 HUD lays out and says these are the guidelines that must  
6 be followed to get these monies, like for example,  
7 weatherization and all this other stuff, but when you take  
8 that and go to the real world and see how it applies to  
9 the people that are out there using it, it's sometimes not  
10 on the same -- it's like two magnets put together and it  
11 just doesn't match.

12 And so how much flexibility. I want to use  
13 this as an example. I know in Houston we have one program  
14 with the city that works extremely well because the city  
15 says, Hey, this is how it's going to work and this is how  
16 it needs to work to work, and then the county over here  
17 follows every rule possibly that HUD has and they send  
18 their money back every year. And so I'm wondering when we  
19 take these recommendations, Ms. Carrington or the staff,  
20 do you guys have a way to say this is how it's going to  
21 work over here, and does HUD give you enough guidelines to  
22 work between those guidelines or following strict  
23 guidelines? Am I making sense?

24 MR. GAINES: Yes, and I think I can answer and  
25 you can tell me if I understood your question. There's

1 many ways to skin a cat usually and in that respect HUD  
2 has the requirements, you have to follow them or they're  
3 going to question the costs. One of the things I've noted  
4 in the past relating to the department is you can  
5 negotiate with the funding sources on how to best  
6 accomplish your objectives, and in the past, according to  
7 management that was in place at the time -- and that's  
8 currently causing us some problems -- they had agreements  
9 with HUD to do this or that but the agreements weren't put  
10 in writing, and I believe what happens is, you know, three  
11 years later you come up with a new HUD monitor or new  
12 federal person, and of course, in that respect I've just  
13 really encouraged if you need to negotiate and come to  
14 alternative approaches and if HUD agrees, get it in  
15 writing, because otherwise it's worth the paper it's  
16 written on.

17 MR. BOGANY: All right, thank you.

18 MR. GONZALEZ: Any other questions?

19 MR. GAINES: The final project currently  
20 planned by the State Auditor's Office is a performance  
21 measure certification audit to assess the accuracy of the  
22 Fiscal Year 2001 performance measurement data that's  
23 reported to the LBB and the adequacy of the related  
24 control systems surrounding the reporting of that data,  
25 the accumulation of that data. This review is expected to



1 begin in mid-July to last approximately four weeks.

2 And turning back to my notes just then, I  
3 skipped the project just previous to that, a recently  
4 completed investigation that the SAO completed in March  
5 2002 relating to a former employee that misrepresented the  
6 information with the intent of benefitting from one of the  
7 department's programs, and that was just a project that  
8 they've recently released.

9 The second page of the handout is the status of  
10 various internal audit projects. The first project  
11 relates to the central database project that we just  
12 discussed in the amendment to the audit plan that's being  
13 reclassified. We are currently in the reporting process  
14 and the review of controls on the Low Income Housing Tax  
15 Credit project deliverables, and although a report release  
16 date in June, I'm really expecting at this point it's  
17 going to be late July, early August for assorted reasons.

18 We're in the final reporting phase on the  
19 payroll audit; we have an exit conference planned with the  
20 appropriate management personnel tomorrow; we're  
21 requesting responses and we expect those within a week, at  
22 which time we'll sit down with executive and go over the  
23 report, management's responses with the intent of  
24 releasing that report the following week.

25 MS. ANDERSON: May I ask a question? With

1 regard to the payroll audit, who is the accountable person  
2 that's responsible for preparing these answers that you  
3 say are due back to you in about a week?

4 MR. GAINES: We direct those to the operations  
5 management responsible for the conditions being noted, and  
6 of course their goal is to provide a response that's  
7 acceptable to executive.

8 MS. ANDERSON: But are there multiple names?  
9 I'd like to understand who in the agency -- I mean, this  
10 is an example, here is a chance.

11 MR. GAINES: Right. In this particular  
12 instance we do have several audit issues and they'll be  
13 directed to the director of Human Resources and the chief  
14 financial officer, depending on which issue falls in which  
15 area.

16 MS. ANDERSON: Okay, noted. Thanks.

17 MR. GAINES: Are there any questions related to  
18 the status of audits?

19 MR. BOGANY: Got your work cut out for you.

20 MS. ANDERSON: Good report, David.

21 MR. GONZALEZ: Good presentation.

22 MR. GAINES: Thank you.

23 MR. GONZALEZ: That should conclude the report.  
24 Do any of you have any additional comments or anything at  
25 this point?

1 MS. ANDERSON: No.

2 MR. BOGANY: No.

3 MR. GONZALEZ: If not, we'll entertain a motion  
4 to adjourn.

5 MR. BOGANY: So moved.

6 MS. ANDERSON: Second.

7 MR. GONZALEZ: All those in favor?

8 (A chorus of ayes.)

9 MR. GONZALEZ: All opposed?

10 (No response.)

11 MR. GONZALEZ: Motion carries. The audit  
12 committee meeting is adjourned.

13 (Whereupon, at 9:35 a.m., the meeting was  
14 concluded.)

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MEETING OF: TDHCA Audit Committee  
LOCATION: Audtin, Texas  
DATE: June 13, 2002

I do hereby certify that the foregoing pages,  
numbers 1 through 36, inclusive, are the true, accurate,  
and complete transcript prepared from the verbal recording  
made by electronic recording by Penny Bynum before the  
Texas Department of Housing and Community Affairs.

06/25/02  
(Transcriber) (Date)

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